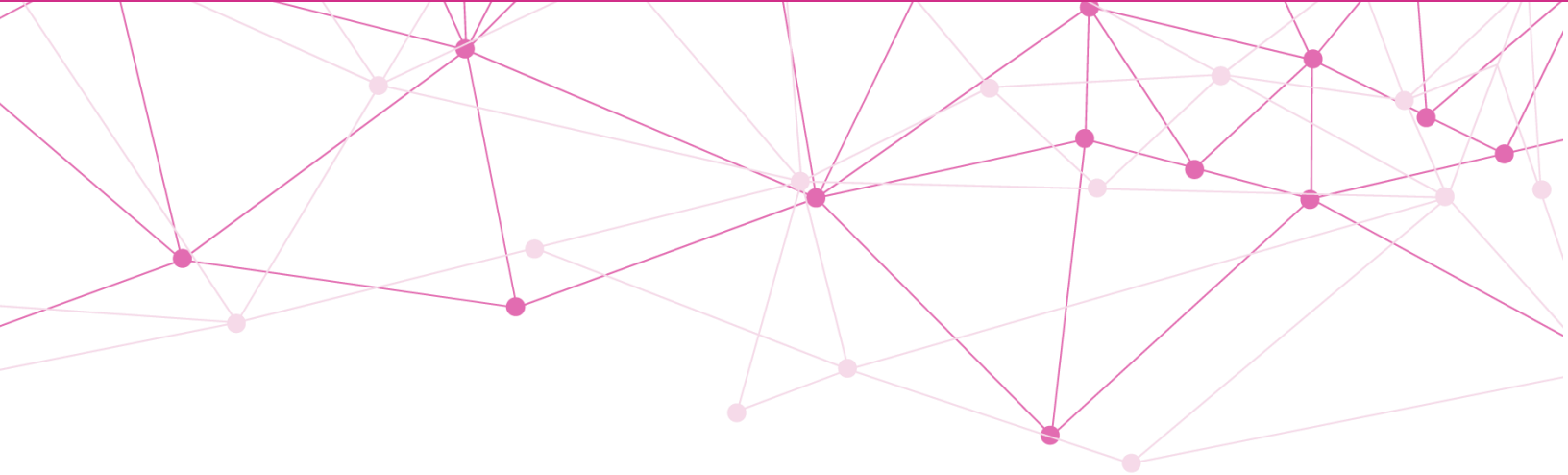


Electronic Voting System for Mexican Residing Abroad Manual

May 2022



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1. Objectives

Describe to Mexican citizens residing abroad who chose to exercise their right to vote through electronic means, in a simple and clear manner, the steps necessary to carry out the **authentication, voting, and verification procedure of the vote cast within the Electronic Voting System (SIVEI) for Mexicans Residing Abroad of the National Electoral Institute for Electoral Process 2021-2022.**

Provide certainty of the rights and obligations about citizen participation in elections in accordance with article 7, paragraph 1 and 2, of the General Law of Electoral Institutions and Procedures (LGIPE), which mention the following (taken textually from Spanish.):

1. **“Votar en las elecciones constituye un derecho y una obligación que se ejerce para integrar órganos del Estado de elección popular.** También es derecho de los Ciudadanos y obligación para los partidos políticos la igualdad de oportunidades y la paridad entre hombres y mujeres para tener acceso a cargos de elección popular.”
2. **“El voto es universal, libre, secreto, directo, personal e intransferible.** Quedan prohibidos los actos que generen presión o coacción a los electores.”

Which can be translated as:

1. **“Voting in elections constitutes a right and an obligation that is exercised to integrate organs of the State of popular election.** It is also the right of citizens and an obligation for political parties, equal opportunities and parity between men and women to have access to popularly elected positions.”
2. **“The vote is universal, free, secret, direct, personal and non-transferable.** Acts that generate pressure or coercion to voters are prohibited

2. Web Browsers

Access to the **Electronic Voting System (SIVEI)** can be done through the following web browsers:

- Microsoft Edge
- Firefox
- Safari
- Chrome



Important: For security reasons **you will not be able to enter the SIVEI with Internet Explorer.**

These browsers are available **on cell phones and tablets** with one of the following operating systems:

- iOS
- Android

iOS **android** 

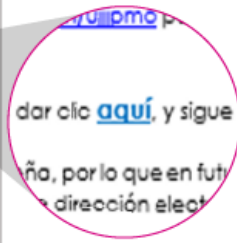
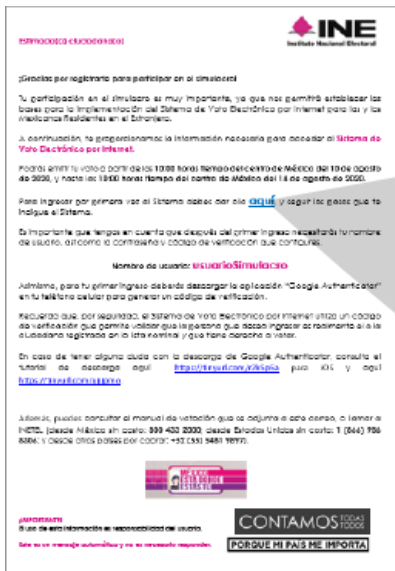
As well as in computer equipment such **as laptops and desktop** computers that have any of the following operating systems.

- Mac OS
- Windows

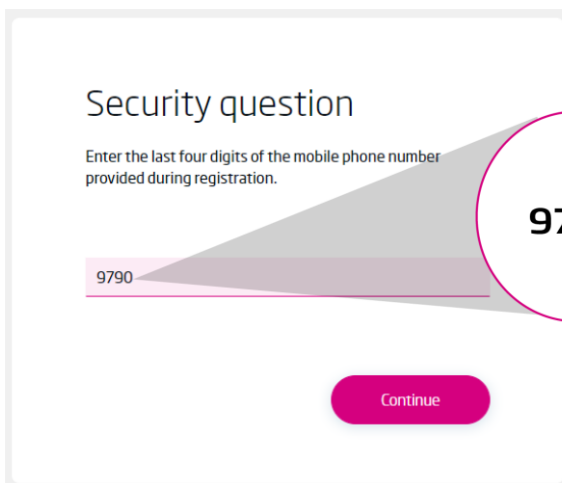


3. How to sign in to SIVEI?

Once you register online in the Nominal List of Voters Resident Abroad (LNERE) and, having chosen the electronic way to cast your vote, you will receive an email with the subject "**Account to access to the Electronic Voting System**".



The email contains **a link** to be used for the **first access** to SIVEI. This link is into the text "**aquí**".



For your security, once you clicked the access link, SIVEI will ask you a **security question**.

To answer the question, you must input the **last four digits of the mobile phone number** you provided when registering before INE.

Once you input the four digits in the box, click the "**Continue**" button.

Receive authentication code

Please select the option you want to send the authentication code to enter the application.

Send code by sms

Send code using application (QR)

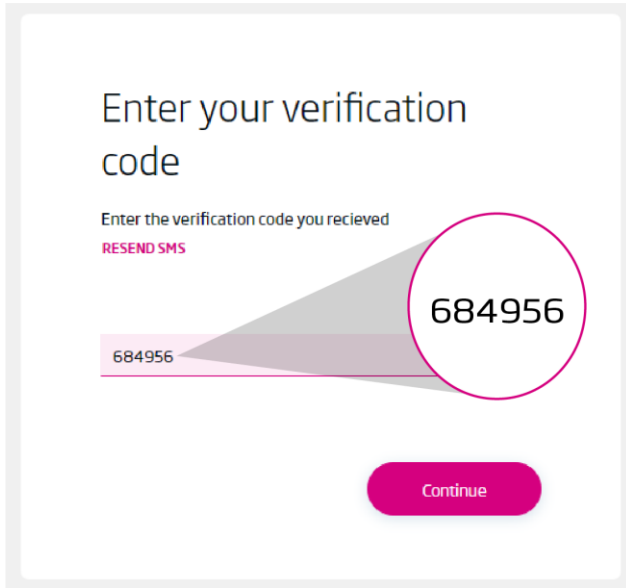
You must obtain your verification code for which you should **choose between getting it by an SMS message** that will be sent to the mobile phone number you provided when registering before INE.

3.1 Sign in by SMS message



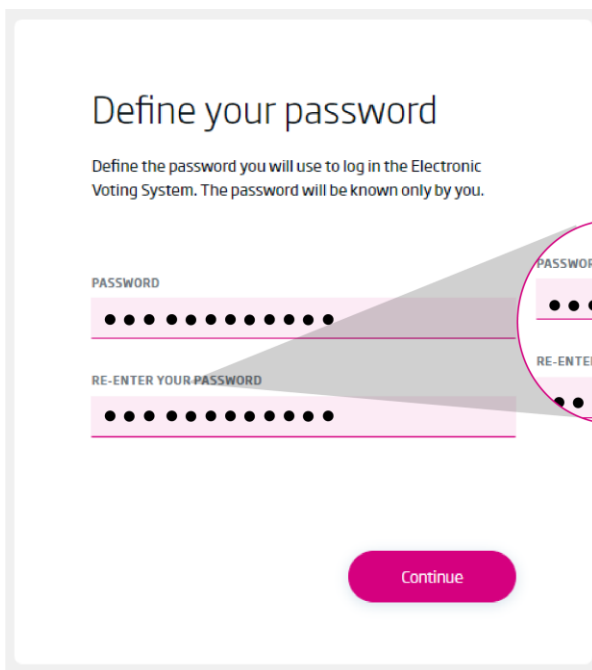
Su código de verificación es: 375078

If you choose to get your verification code by **SMS message**, you will receive a message to the cell phone that you provided when registering before INE.



Once you get your verification code in your phone, you must introduce it in the box.

Then click the "**Continue**" button.



Next, SIVEI will allow you to **define your password**, which you must enter and confirm in the corresponding boxes.

Once you defined your **password** click the "**Continue**" button.



Remember that no one but you will know the password to log in SIVEI and cast your vote.

Your password was
successfully defined

Click on "Login" to enter the Online Electronic Voting System.

Login

**Congratulations, you
have finished the SIVEI
sign-in process!**

Remember that **to log in SIVEI
again you must do it using the
password you have generated,**
as well as your verification
code.

3.2 Sign in to SIVEI using a QR code

Verification code for
mobile apps



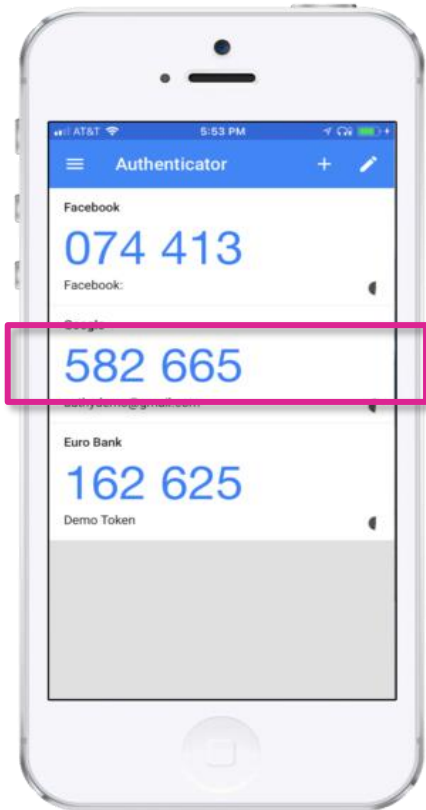
DOWNLOAD QR

Scan the following QR code using an
authentication application available on App
Store or Play Store, such as, Google
Authenticator, Microsoft Authenticator,
Twilio Authy, Authenticator Pro, Duo Mobile,
among others.

Do a test

Accept

If you choose to get your
verification code by QR code,
SIVEI will show you a **QR code
that you will have to scan** using
an authentication app.




What authentication app can I use?

Download from the App Store (iOS) or Play Store (Android) **any available authentication app**, like

- Google authenticator
- Microsoft Authenticator
- Authy
- Authenticator Pro
- Duo Mobile

Once you scan the QR code with the authentication app a **6-digit code will be generated.**

Verification code for mobile apps



[DOWNLOAD QR](#)

Scan the following QR code using an authentication application available on App Store or Play Store, such as, Google Authenticator, Microsoft Authenticator, Twilio Authy, Authenticator Pro, Duo Mobile, among others.

[Do a test](#) [Accept](#)

[Do a test](#)

You must perform a test of the operation of the verification code generated by the application, press the button "**Do a test**".

Test your verification code

Please type your verification code

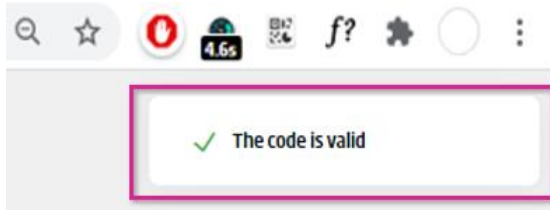
307103

307103

Go back

Test code

Enter the six digits that the app shows you in the corresponding box and press the "Test code" button.



Then in the upper right corner, you will see a message indicating that "The code is valid".

Verification code for mobile apps



DOWNLOAD QR

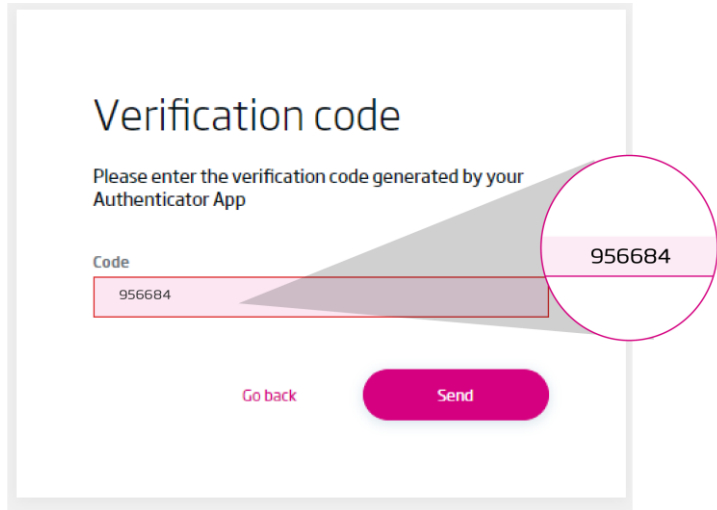
Scan the following QR code using an authentication application available on App Store or Play Store, such as, Google Authenticator, Microsoft Authenticator, Twilio Authy, Authenticator Pro, Duo Mobile, among others.

Accept

Do a test

Accept

Next click the "Accept" button.



Verification code

Please enter the verification code generated by your Authenticator App

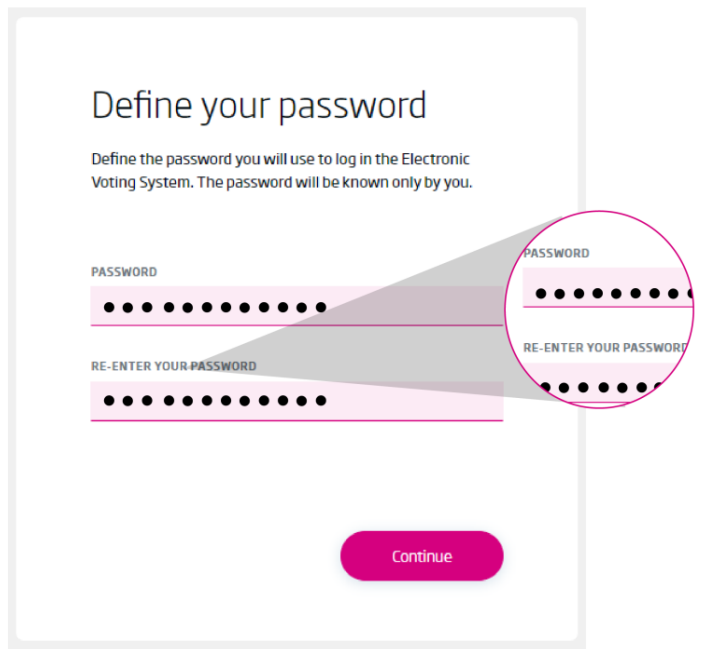
Code

956684

956684

Go back Send

Once you get your verification code, you must enter it in the box and press the **"Continue"** button.



Define your password

Define the password you will use to log in the Electronic Voting System. The password will be known only by you.

PASSWORD

RE-ENTER YOUR PASSWORD

PASSWORD

RE-ENTER YOUR PASSWORD

Continue

Next, SIVEI will allow you to **define your password**, which you must enter and confirm in the corresponding boxes.

Once you defined your **password** click the **"Continue"** button.



Remember that no one but you will know the password to log in SIVEI and cast your vote.

Your password was
successfully defined

Click on "Login" to enter the Online Electronic Voting System.

Login

**Congratulations, you
have completed the
SIVEI sign-in process!**

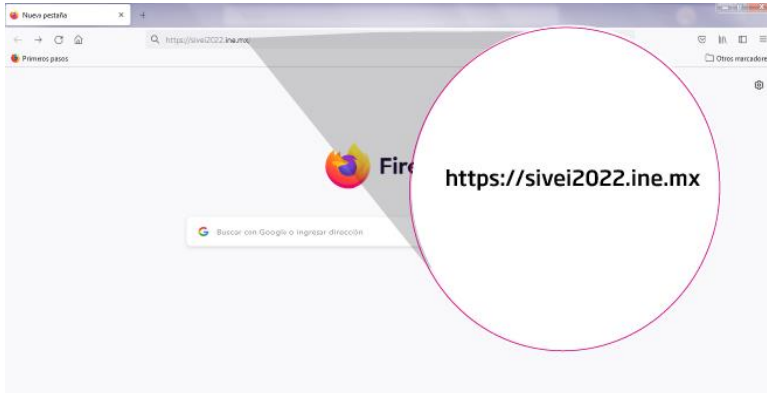
Remember that **to log in SIVEI again you must do it using the password you have generated**, as well as your verification code.



Remember that no one but you will know the password to log in SIVEI and cast your vote.

The password that you defined in your first entry during the socialization period to access SIVEI, **will be the same that you will use during the vote period** that starts at 8:00 p.m. from May 22 and until 6:00 p.m. from June 06, 2022.

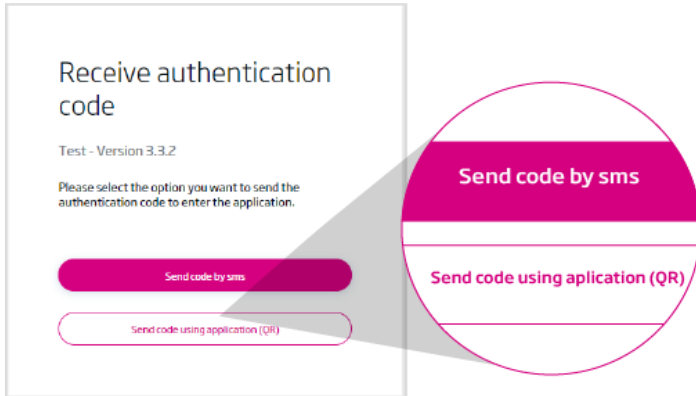
4. How to log-in to SIVEI?



Access SIVEI by the URL
<https://sivei2022.ine.mx/>

A screenshot of the SIVEI login page. The page title is "Login" and the subtitle is "Electronic Voting System for Mexicans residing abroad". There are two input fields: "User" with the value "MEGADGD8653E" and "Password" with a masked password "*****". A red circle highlights both input fields. Below the fields is a link that says "Forgot your password or want unlock user?". At the bottom is a red "Login" button.

Input your **username** and **password** that you defined when sign-in to SIVEI and press the "**Login**" button.

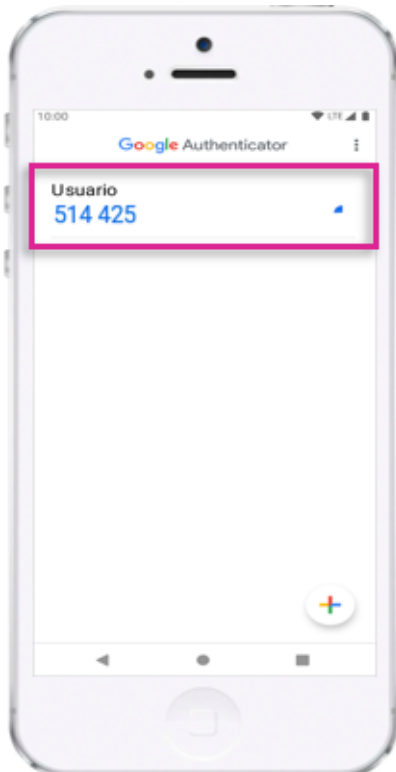


To get your verification code, you must choose between getting it by an **SMS message or by a QR code** according to what you choose when you sign-in to SIVEI.

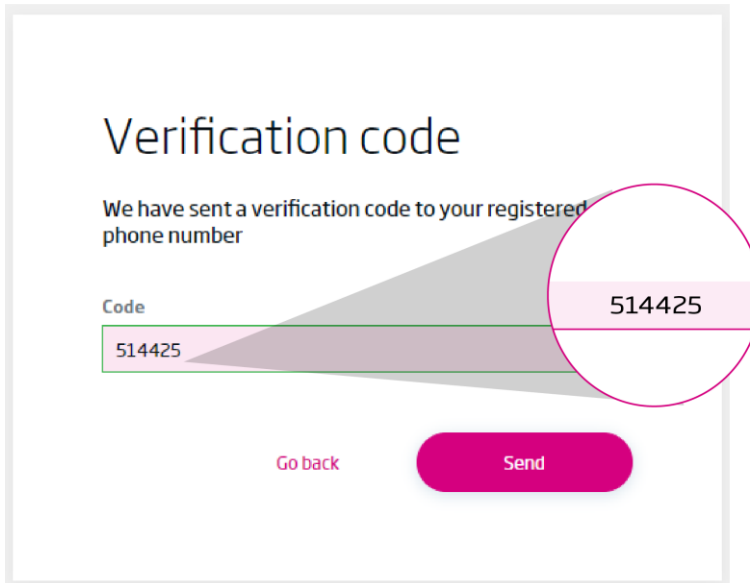


Su código de verificación es:
759876

You will then **receive your verification code by SMS** message, on the cell phone that you provide when registering with the INE.



If you **choose to get your verification code by QR code**, you must open the authenticator app you chose on your mobile device and you will see your verification code.



Verification code

We have sent a verification code to your registered phone number

Code

514425

514425

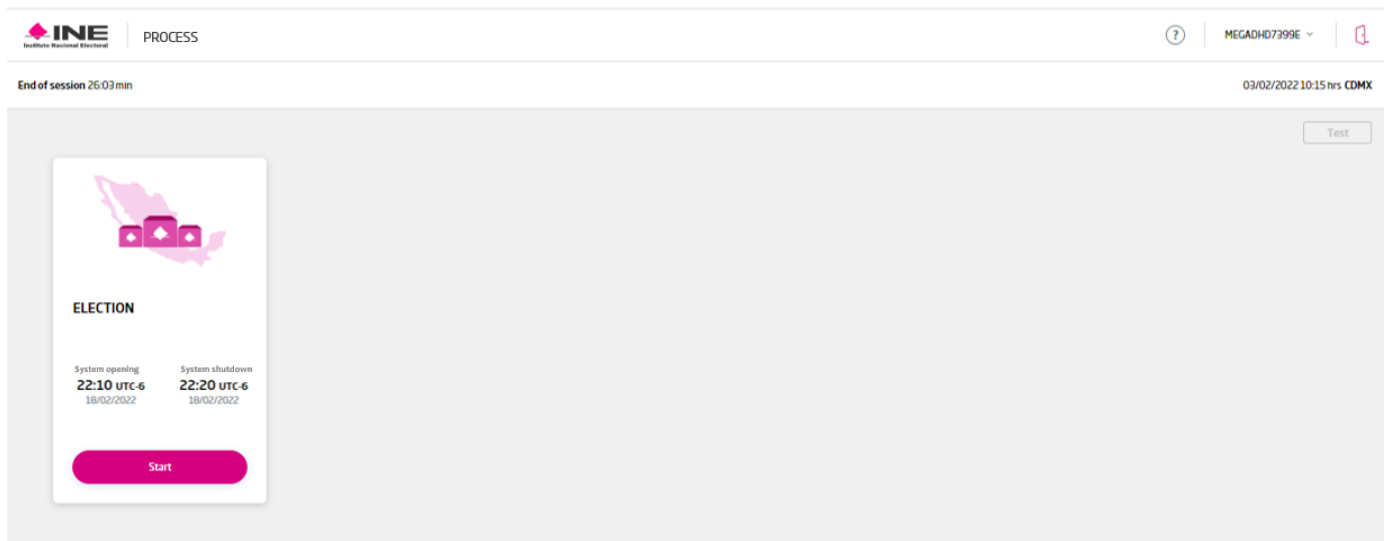
Go back Send

Once you get your verification code, you must type it in the box.

Then press the "**Send**" button.

Congratulations, you've entered the SIVEI!

Here you can see the election(s) you are entitled to vote for.



INE Instituto Nacional Electoral | PROCESS

MEGADHD7399E

End of session 26:03min

03/02/2022 10:15 hrs CDMX

Test

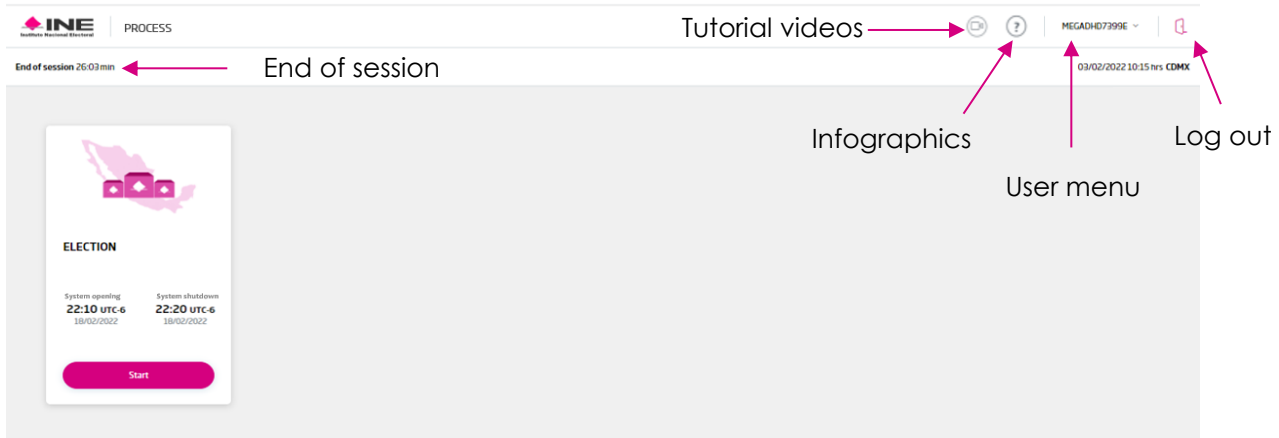
ELECTION

System opening
22:10 utc-6
18/02/2022

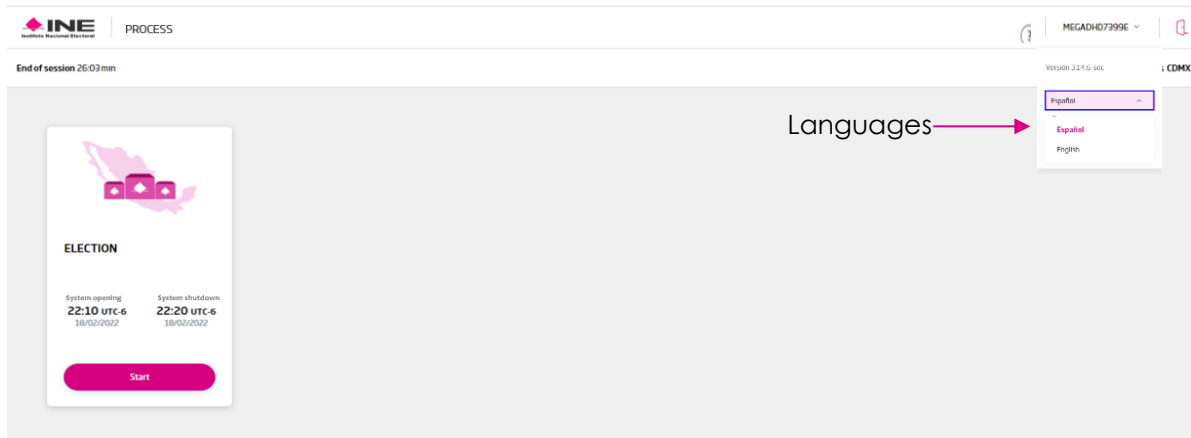
System shutdown
22:20 utc-6
18/02/2022

Start

To know the main screen, below are the parts that make it up.

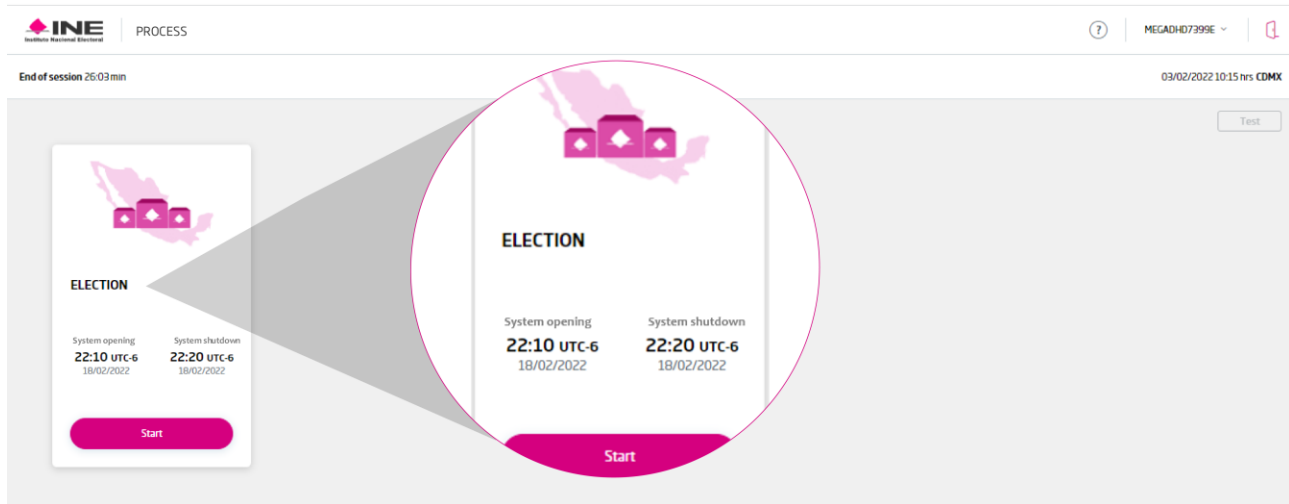


Within the user menu, a menu of available options and languages is displayed, click on the language you want.



5. How to cast your vote in the SIVEI?

Once you entered SIVEI, you can see the process you are entitled to vote for.



Important: For your security, you have 30 minutes to finish the voting process.

In the case of your 30 minutes run-out, you can always **enter SIVEI** again.

5.1 Choose the election in which you will cast your vote



To begin the voting process, click the **"Start"** button on the **card of the election**.

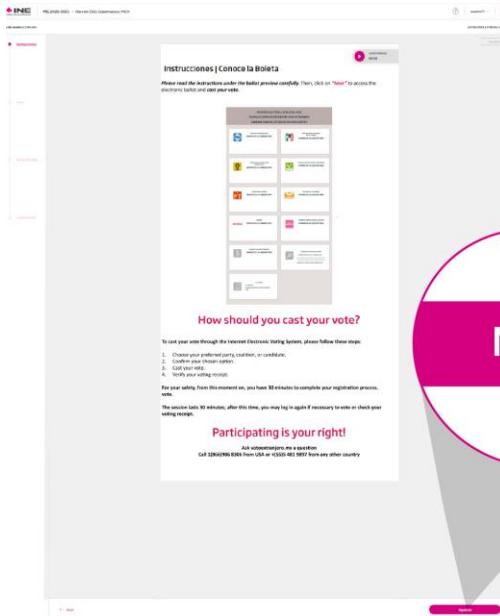


Once this process has begun, SIVEI will show you a **welcome screen** with the **name of the election** in which you are participating.



To continue click the **"Next"**.

5.2 Get to know the Electronic Ballot



After the welcome screen, SIVEI will show you the **voting instructions** when you will learn:

- Audio instructions
- Electoral Electronic Ballot
- How to vote?
- Contact info

Where the basic steps to cast your vote are described.

Click the **"Next"** button to continue.

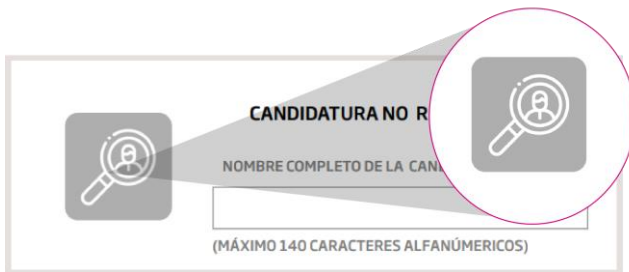
5.3 Choose a valid option in the Electoral Electronic Ballot



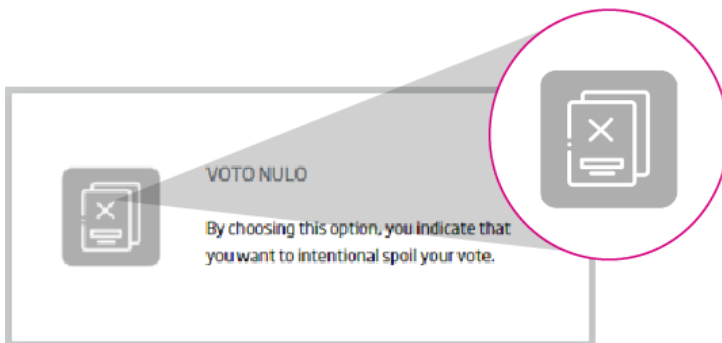
Next, SIVEI will show you the **electoral electronic ballot** with the options corresponding to the process.



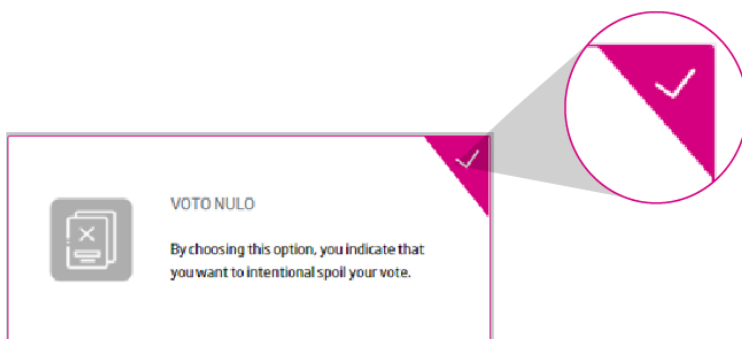
SIVEI only allows you to select a valid option according to registered candidacies or coalitions.



The electronic ballot also has a space to enter the name of a **Candidatura no registrada (candidate not registered)**, in case you wish to cast your vote in that way.

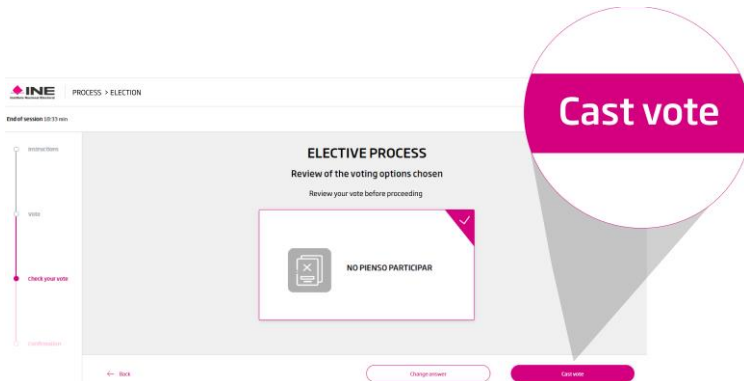


You can also choose the option to **Voto nulo** voluntarily and intentionally, which describes that "**By choosing this option you will be canceling your vote.**"



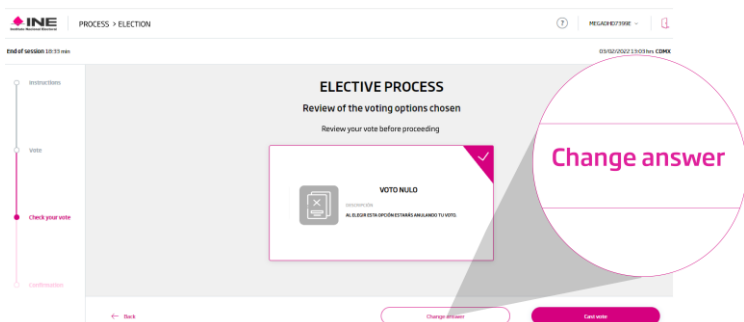
When you select the election option or options of your choice, it will be **automatically highlighted.**

Click the **"Next"** button to continue.



Then, you will enter a screen where you can see the electoral option that you selected

Verify the meaning of your vote and if it is correct then click "**Cast Vote**"



To change the electoral option you choose, click the "**Change answer**" to go back to the Electoral electronic ballot.



When you have confirmed your vote, you will be shown a **confirmation screen** with the option "**Confirm**", in case you are sure of your decision and the meaning of your vote.

5.4 Voting Receipt

You have succeeded in the socialization exercise!

From May 7 to 21, you can enter the Internet Electronic Voting System to **familiarize yourself with its operation**, prior to voting.

Remember that this exercise does not involve casting your vote, since the only time you can cast it is during the voting period.

During this stage of socialization, you will be able to get to know the System and do all the exercises you want until you become familiar with it. The vote receipt that you will see during the socialization is fictitious.

Remember that after the socialization, the voting period will start from 8:00 p.m. on May 21 and until 6:00 p.m. on June 5 (Central Mexico time) **using the username and password that you already define**, as well as the double factor authentication mechanism that you selected (SMS or QR code) when making your first entry to this socialization exercise.

Accept

How will my vote receipt be in the socialization period?

As it is a **"Socialization Period"** no vote will be cast, as it is **fictitious**.

When you confirm your vote, SIVEI will **show the screen with the conclusion of the voting exercise**.

Press the **"Accept"** button.

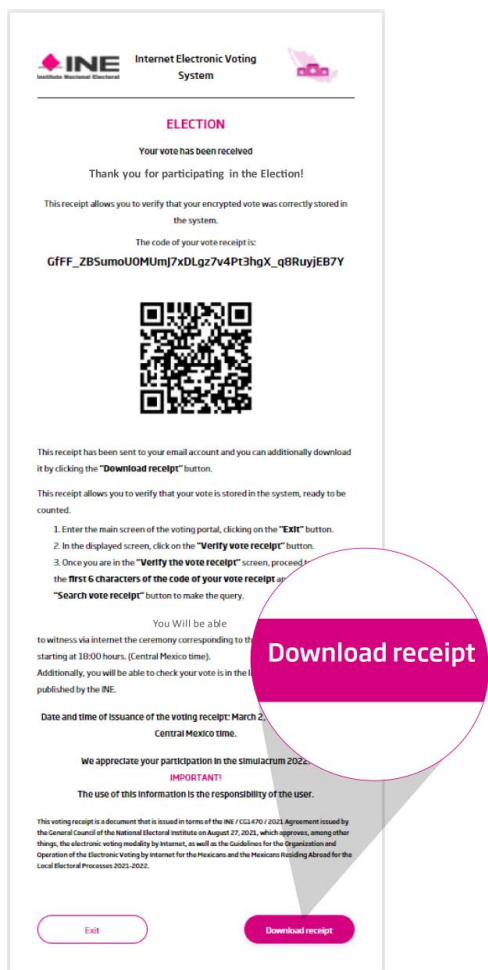


As it is a **"Socialization Period"**, no vote will be cast, as it is fictitious, and therefore **you will be presented with a fictitious vote receipt**.

You can perform the exercise of the vote multiple times.

Below is **the voting receipt**, which is **fictitious** and will always be the same, **during the times you do the exercise**.

You can download your vote receipt in PDF by clicking on the **"Download receipt"** button, located at the bottom of the screen.

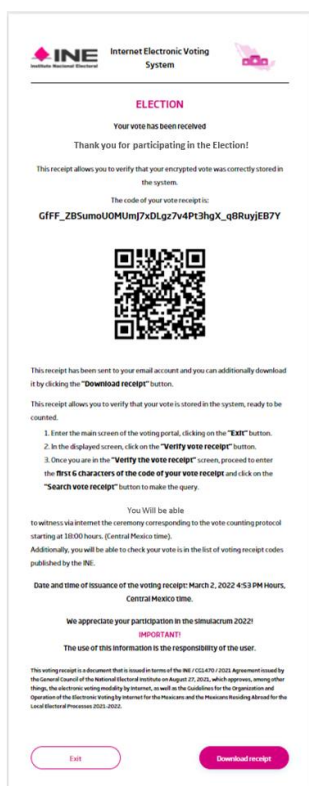


What will my vote receipt look like during the voting period?

Once you confirmed your vote, **the casting process will begin**.



When you cast your **vote**, it will be **encrypted and** sent to SIVEI in a secure way, **guaranteeing your secrecy**.

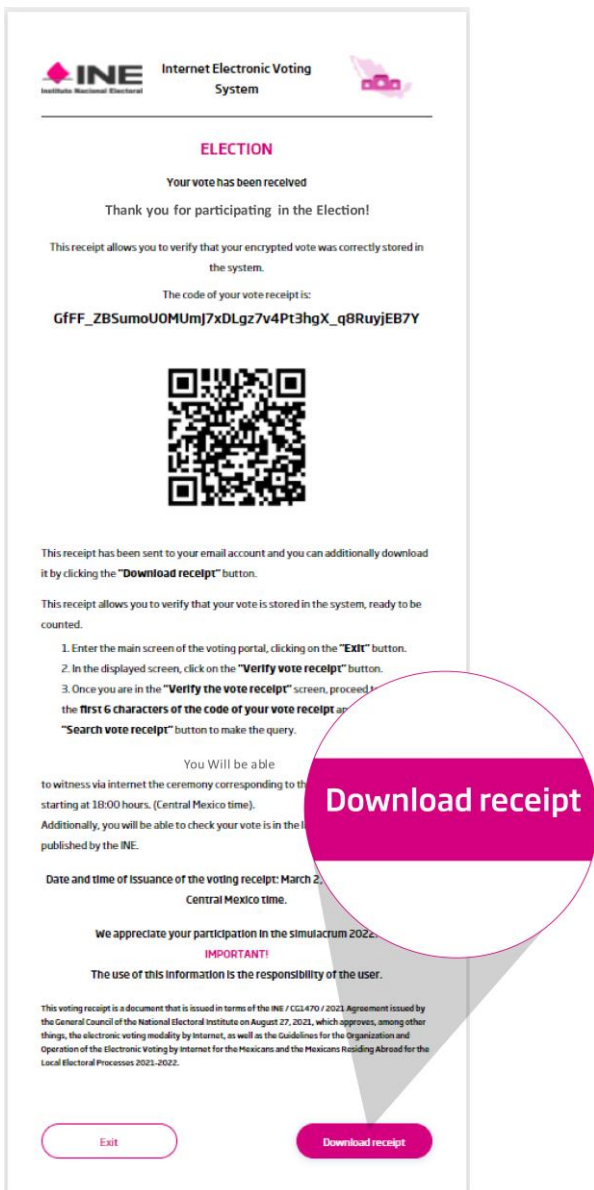


In the end, a **voting receipt** will be generated with the name of the election in which you participated and with a code that will allow you to verify that **your vote is stored in the SIVEI**.



Once your vote Will be stored in SIVEI, it Will be **ready to be counted and it will be included in the computation of the results**.

Moreover, **you could check that your voting receipt is found in the voting receipt codes list published by INE**.




INE Internet Electronic Voting System

ELECTION

Your vote has been received
Thank you for participating in the Election!

This receipt allows you to verify that your encrypted vote was correctly stored in the system.

The code of your vote receipt is:
GFFF_ZBSumoUOMUj7xDLgz7v4Pt3hgX_q8RuyjEB7Y



This receipt has been sent to your email account and you can additionally download it by clicking the "Download receipt" button.

This receipt allows you to verify that your vote is stored in the system, ready to be counted.

1. Enter the main screen of the voting portal, clicking on the "Exit" button.
2. In the displayed screen, click on the "Verify vote receipt" button.
3. Once you are in the "Verify the vote receipt" screen, proceed to the first 6 characters of the code of your vote receipt and click on the "Search vote receipt" button to make the query.

You Will be able to witness via internet the ceremony corresponding to the starting at 18:00 hours, (Central Mexico time). Additionally, you will be able to check your vote is in the published by the INE.

Date and time of issuance of the voting receipt: March 2, Central Mexico time.

We appreciate your participation in the simulacrum 2022.

IMPORTANT!
The use of this information is the responsibility of the user.

This voting receipt is a document that is issued in terms of the INE / CC1470 / 2021 Agreement issued by the General Council of the National Electoral Institute on August 27, 2021, which approves, among other things, the electronic voting modality by Internet, as well as the Guidelines for the Organization and Operation of the Electronic Voting by Internet for the Mexicans and the Mexicans Residing Abroad for the Local Electoral Processes 2021-2022.

Exit Download receipt

You can download your voting receipt in PDF by clicking on the "Download receipt" button, located at the bottom of the screen.

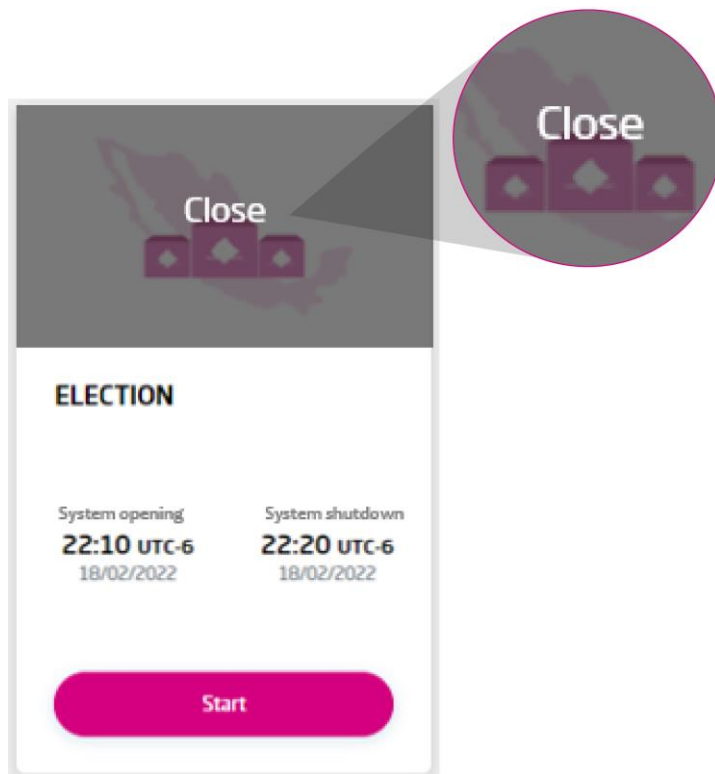
Additionally, SIVEI will automatically send your voting receipt to the email address you provided during your registration before INE.

6. Voting Deadline

Remember that ...

SIVEI will close at 18:00 hours Mexico City time on June 6, 2022, therefore, it is convenient to plan your vote.

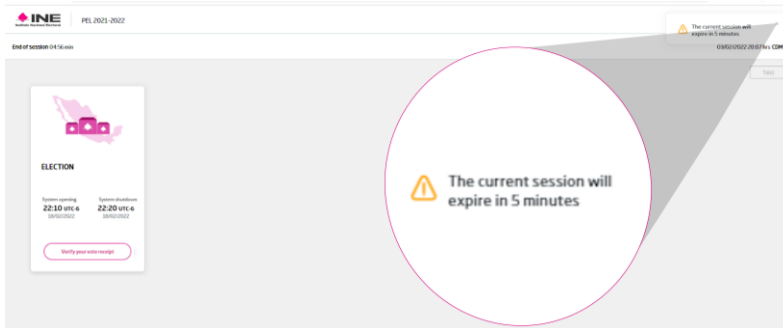
Don't miss it and be sure to vote!!



You cannot cast your vote if you enter SIVEI after 18:00 hours Mexico City time on June 6, 2022.

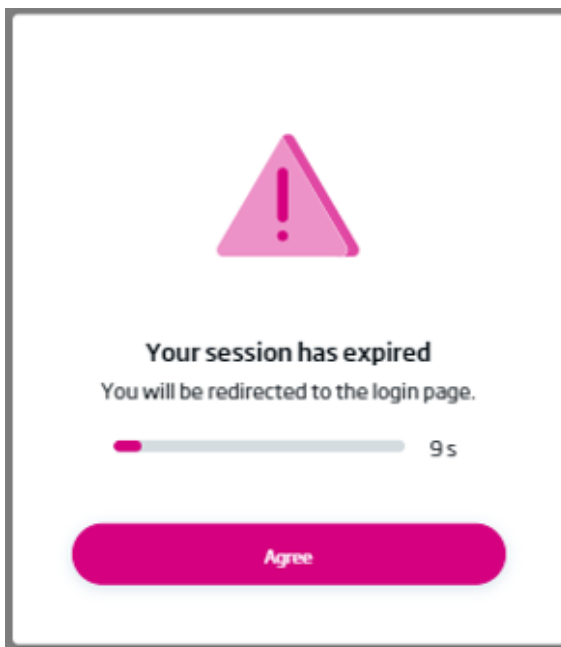


The SIVEI will allow you to enter after 18:00 hours Mexico City time, and after the close of the election, however, the elections(s) will be shown as “Closed”.



SIVEI will show notifications in the last 5 minutes remaining of your session.

To ensure the correct emission, transmission, and storage of your vote, **it is suggested not to cast it within the limit of your session time.**



Remember that you have 30 minutes to cast your vote.

If the 30 minutes you have to cast your vote expire, **SIVEI will automatically close your session.**

Remember that **SIVEI will close at 18:00 hours Mexico City time on June 6, 2022.**



If at 18:00 hours Mexico City time someone had their session open, and before that, you have clicked on the "Start" button on the process card, the SIVEI will allow you to conclude to casting your vote in a maximum time of 30 minutes.

7. How to verify your voting receipt?



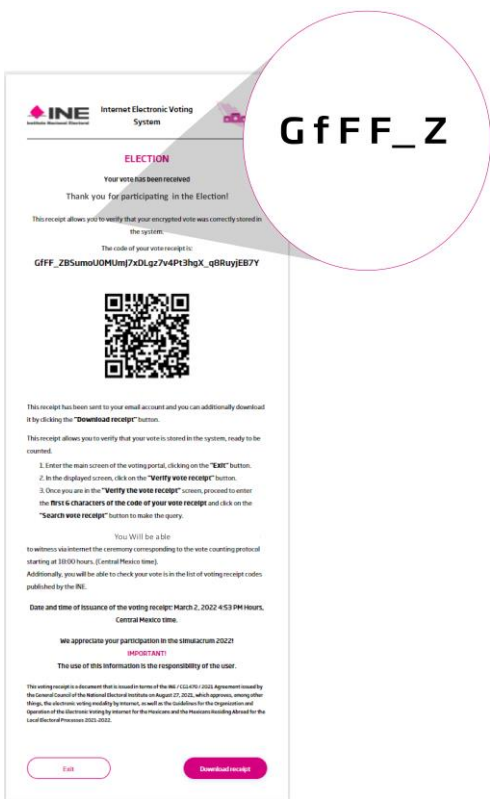
How to read the QR code on my voting receipt?

Download from the App Store or Play Store **any of the available QR reading applications**, such as:

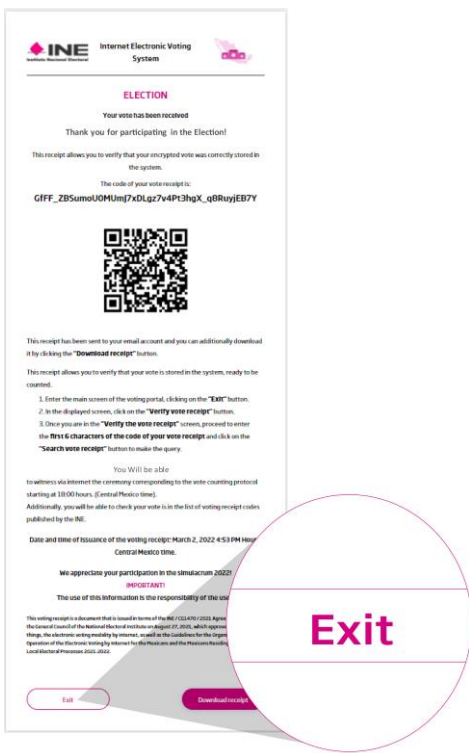
- QR Scanner (by Kaspersky)
- NeoReader QR & Barcode Scanner
- Quick Scan
- QRQR Code® Lector
- Lector QR TapMedia LTD



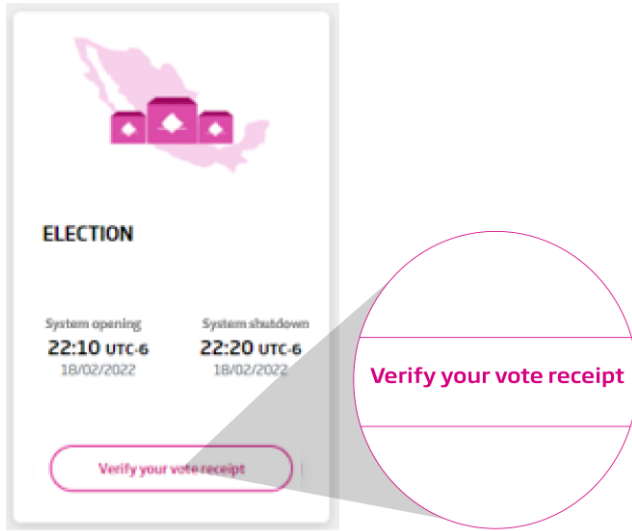
When reading your QR code with the application you choose, the code of your receipt will be displayed on the screen, **which serves to verify that your vote is stored in the SIVEI, ready to be counted.**



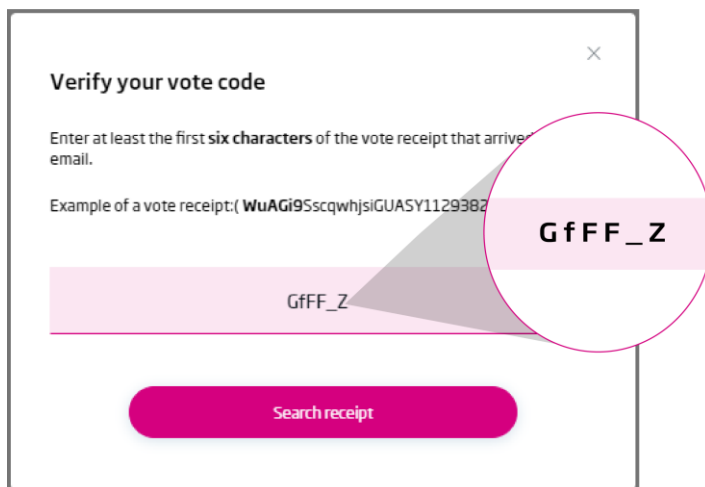
To **verify** that your vote is stored in the virtual ballot box and ready to be counted, you need to copy **the first six digits** of your voting receipt.



Once you have copied the first six digits of your voting receipt, you must press the **"Exit"** button.

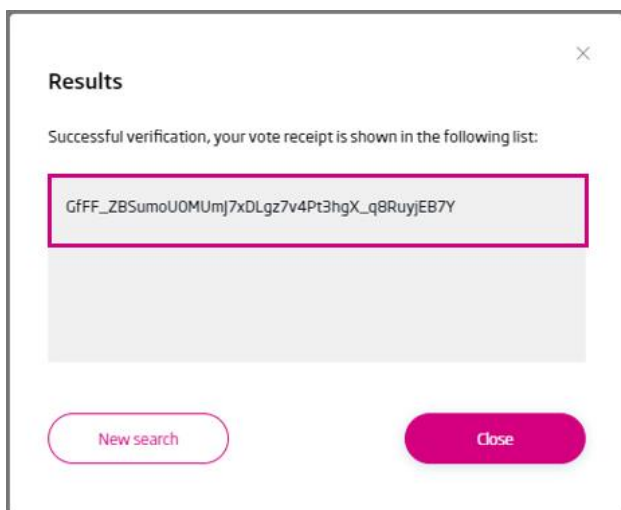


Next, you will be directed to the SIVEI screen where the process in which you participated is presented, you must click on the "**Verify your vote receipt**" button.



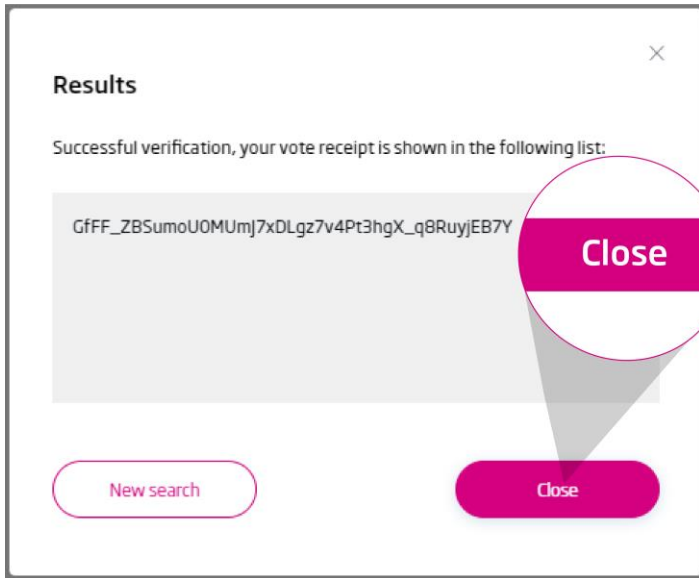
Input the first six characters of the code that you copied from your voting receipt.

Once you entered the characters, press the "**Search vote**" button.

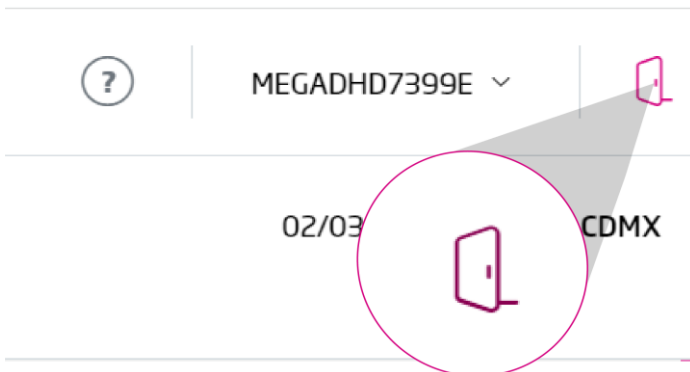


The code from your voting receipt will appear so that you can confirm the code shown on the screen matches the code you received via email or downloaded at the end of the voting process.

With this code, you can know that **your vote is stored and ready to be counted.**



Click the "**Close**" button to go back to the home screen.



Finally, you must **close your session**, to do this, go to the top right of the screen and **click the sign out icon**.